

# CUSTOMER CONSENT FORM – CREATE/MODIFY GROUPING OF ROYALE / PLATINUM PROGRAM



Date

## PRIMARY CUSTOMER DETAILS:

Name of the Primary Applicant															
Customer ID											*Mobile No +91				
*Email ID (In Capital Letters)															

Request for (please tick any one option)	Family Group Variant (please tick any one option)
<input type="checkbox"/> Create a New Family Group ID	<input type="checkbox"/> AU Royale <input type="checkbox"/> AU Platinum
<input type="checkbox"/> Add New customer ID to existing Family Group ID	Mention requisite Customer Ids in the below Table
<input type="checkbox"/> Delete Existing customer ID from Family Group ID	
<input type="checkbox"/> Upgrade from AU Platinum to AU Royale	
<input type="checkbox"/> Downgrade from AU Royale to AU platinum**	
<input type="checkbox"/> Close Existing Family Group ID**	

\*\*Please note that basis downgrade of your account from Royale a new debit card as applicable on product selected by you will be issued. Your Royale debit card will be discontinued on issuance of such a card.

## FAMILY DETAILS:

Sr No.	Family Member Customer ID.	Customer Name (As it is in the Account)	Relationship with Primary ID	Signature
2				
3				
4				
5 <sup>#</sup>				
6 <sup>#</sup>				

# - Customer id to be removed from group, In case of downgrade of group from "AU Royale to AU Platinum"

I agree to maintain the requisite balance as per the below mentioned criteria:

Family Group ID Type	Balance Requirement across all Family Members
AU Royale	Savings AMB – INR 1 lakh
AU Platinum	Savings AMB – INR 25,000

### Terms & Conditions:

- Non-Maintenance of AMB charges (if applicable) will be levied to the Primary Customer's account. In case of closure of Primary Customer's account, the same will be levied in the account of Secondary Customer
- I/We agree to terms and conditions as mentioned in the AU Bank Family Banking Program on the website www.aubank.in
- I/We hereby confirm the relationship with the Primary Account Holder as mentioned in the form
- I/we agree that Primary Group member would be the first and primary point of contact for the Bank in relation to any communication / intimation with respect to the program(s)
- I/We understand that with this consent, all existing accounts (if any) in above mentioned customer id's will also be upgraded to the respective program.
- I/ We understand that with this consent, a new debit card will be issued as applicable in the respective programme and existing card will be hotlisted (if any).
- All benefits extended under the family program are at the sole discretion of AU BANK Bank reserves the right to alter, withdraw or change any of the benefit giving under this program.
- Accounts exiting the Program will be switched to Regular Savings Account as applicable.
- In case of joint accounts, Debit card will only be issued to the primary account holder. Secondary holders can apply for the card by raising a separate request at the branch.
- Individual customer ids of below relations with Primary Customer can be grouped – Spouse, Parents, Mother/Father-in-law, Children, Sister/Brother, Son/Daughter-in-law, Grand-parents, Grand-Children, Sister/Brother-in-law, Niece and Nephew.
- HUF Customer id can be grouped if the Karta is part of the group in the capacity of an individual or as a Karta.
- Govt Institutions, NGOs, Club, Society, Public charitable institutions cannot be grouped.

Signature of Primary Customer

## BANK USE SECTION

Request Received Date:

### I certify that:

- All the relevant documents are obtained from the customer as per the policy of the Bank and the request is complete in all respects.
- Applicable Schedule of Charges has been explained to the customer.
- Customer has signed the request and supporting documents in my presence and the signature stands verified against the Bank records.

### To be filled by request initiated staff

Emp. Name	
Emp. Designation	
Emp. Code	
Emp. Branch Name	
Portfolio Code	

Signature

### To be approved by the BM

Emp. Name	
Emp. Designation	
Emp. Code	
Emp. Branch Name	

Signature