

## SERVICE FEE RECKONER

A must read to help us build a strong and lasting relationship.

## CURRENT ACCOUNT VISHESH SERVICE FEES



For more details, log on to  
[www.aubank.in](http://www.aubank.in)



Hello,

I am the Current Account 'Vishesh' Service Fee Reckoner, from **AU Small Finance Bank**. I may not be on the top of your mind for now, but I hold a whole lot of important information that will make your banking experience with us, exciting.

So please **spare a few minutes** of your precious time to go through what I have to say. I also request you to keep me handy with you for future reference.

**The latest copy of applicable service fee is also available on our website,**  
<https://www.aubank.in/service-fee>

## ELIGIBILITY CRITERIA

Your **Current Account 'Vishesh'** comes with amazing offers on maintaining required balances.



PARAMETERS	PARTICULARS
Minimum Average Monthly Balance (AMB)	INR 50,000
Fees for Non-Maintenance of Balance	INR 1,000

## FREE SERVICES



As a privileged member of **Current Account 'Vishesh'**, you receive a host of benefits under this program at no cost whatsoever. Hurray!

### PARAMETERS

1) Unlimited cash withdrawal at any AU Bank Branch	10) Unlimited ATM transactions at AU Bank ATM
2) Unlimited Digital Payments - RTGS, NEFT, IMPS, UPI, Intra Bank Fund Transfer	11) ATM declines due to insufficient funds at AU Bank ATM
3) Unlimited Digital Collections - RTGS, NEFT, IMPS	12) ATM Pin Generation
4) Local and Outstation Cheque Collections at AU Bank locations	13) Issuance of Monthly and Half-Yearly E-mail Statement
5) Unlimited DDs payable at AUSFB locations and at correspondent bank locations	14) Issuance of ad hoc account statement from Branch
6) Intra-Bank Fund Transfer - Payments and Collections	15) Issuance of Duplicate Passbook
7) Stop Payments of Cheque through Net / Mobile / Phone Banking / ATM	16) Charge Slip Retrieval
8) Free Pick-up of Instrument	17) SMS Insta Alerts
9) Debit Card Annual Fees	

## DEBIT CARD



An exclusive Debit Card, especially for you! Let's understand all you need to know about the fees on your **Visa Business Platinum Debit Card**, including the fees applicable on ATM transactions in and outside India.

### PARAMETERS

### PARTICULARS

Card	Visa Business Platinum
Replacement of lost / stolen card	INR 150 per instance
ATM decline due to insufficient funds	Free at AU Bank ATMs, INR 25 per instance for others
Transactions at other bank ATM	Post 15 free transactions, INR 20 per financial transaction and INR 8 per non-financial transaction
Financial ATM transactions at other bank ATMs outside India	INR 100 per instance
Non-financial ATM transactions at other bank ATMs outside India	INR 25 per instance
Cross Currency Mark-up	3.50 %

## PAYMENT AND COLLECTION SERVICES



Understand the details of the fees on payment and collection services on your account, with **Current Account 'Vishesh'**.

PARAMETERS	PARTICULARS
Cash Deposit - All Branches	Free limit per month will be higher of following: i) Minimum INR 7.5 Lakhs; or ii) 10 times of previous month's AMB Maximum free limit is INR 20 Lakhs Charges beyond free limits is INR 4 per 1,000 (Min. INR 50) <i>Free limit applicable in account opening month is INR 7.5 Lakhs</i>
RTGS & IMPS carried out at branch	INR 10 / transaction
NEFT carried out at branch	Up to 1 Lakh: INR 2 / transaction Above 1 Lakh: INR 10 / transaction
Cash Pick-up / Delivery <sup>^</sup>	5 free visits per month for Cash Pick-up up to INR 2 Lakhs, thereafter INR 400 per transaction up to INR 2 Lakhs INR 800 per transaction for INR 2 Lakhs to less than INR 5 Lakhs INR 1,500 per transaction for INR 5 Lakhs to less than INR 10 Lakhs INR 3,500 per transaction for INR 10 Lakhs to less than INR 20 Lakhs Contact Branch for above INR 20 Lakhs

## TRANSACTIONS



With your **Current Account 'Vishesh'**, undertake a host of transactions at nominal fees.

PARAMETERS	PARTICULARS
Issuance of Cheque Book	Free 200 leaves per month, thereafter INR 2 per leaf
Instrument / Instruction issued (such as an Inward cheque / ECS / NACH) from your account, <b>returned</b> due to insufficient funds	INR 500 per instance
<b>Return handling charges</b> for other bank cheques deposited in your account but returned (Local / Outstation)	INR 100 per cheque
<b>Stop Payment</b> of Cheques - Branch	INR 50 per cheque or range of cheques in series
AEPS Mini Statement	Post 5 free transaction, INR 3 per transaction
DD Cancellation / Revalidation	INR 100 per instrument

## DELIVERY FEES

Experience a host of services, free of cost, with only delivery fees applicable.



### PARAMETERS

Outstation cheque collection -  
corresponding and other bank locations

Issuance of Cheque Book

Issuance of ad hoc account  
statement (sent through courier)

### PARTICULARS

INR 50 charged towards delivery  
fees



## TERMS AND CONDITIONS

- Core and Urban Branch categories basis location mapping as defined by the Bank.
- ^Branch cash deposit / withdrawal not considered
- SMS Insta Alerts are sent for day end balance / transactions above a threshold / low balance.
- Alerts that have been mandated by RBI as well as alerts which are deemed appropriate by the Bank, will be sent free of charge
- Penal Charges and non-maintenance charges are not applicable once the a/c becomes inoperative/dormant
- Other Free Services: Standing Instruction Maintenance, Dormancy Activation, Card Hot listing, Replacement of Damaged Cards, Duplicate Statements, Balance Enquiry, Account Closure, E-mail Alerts, Record retrieval, Banker's verification (Address / Signature / Photo)
- Abbreviations / short-forms used: 'INR' - Indian Rupee, 'p.m.' - per month, '<' - less than, '>' - greater than, 'min' - minimum, 'max' - maximum, 'ATM' - Automatic Teller Machine, 'RTGS' - Real Time Gross Settlement, 'NEFT' - National Electronic Fund Transfer, 'PAP' - Payable at Par, 'DD' - Demand Draft, 'ECS' - Electronic Clearing System, 'SMS' - Short Message Service, 'NACH' - National Automated Clearing House
- A/cs not having a 'customer induced transaction' (ATM withdrawal, cheque deposit, online transaction etc.) for a continued period of 2 years shall be treated as Dormant / Inoperative a/c. The service charges levied by the bank or interest credited by the bank shall not be considered as a 'customer-induced transaction'
- The above charges are subject to revision with a prior intimation of 30 days to all account holders. Closure of account due to revision of charges will not be subject to account closure charges
- Charges mentioned are exclusive of GST. The applicable taxes / cesses are subject to change from time to time.
- The terms and conditions, as defined by AU Small Finance Bank, apply. Please refer [www.aubank.in](http://www.aubank.in) for further details
- This service fees document is effective 1<sup>st</sup> Nov 2021 and is applicable until further modified

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