

Priority Pass - Terms & Conditions

- AU Small Finance Bank Zenith Primary and Add-On credit cardholders can avail complimentary Priority Pass membership, as per defined product features.
- AU Small Finance Bank Vetta Primary credit cardholders can avail complimentary Priority Pass membership, as per defined product features.
- The membership entitles customer to complimentary access to 1,300+ airport lounges.
- The usage of the Priority Pass card is linked to the AU Small Finance Bank Vetta & Zenith Credit Card. If the credit card account is closed/cancelled/permanently blocked, the linked Priority Pass card will also be closed/cancelled/permanently blocked.
- The Priority Pass membership card will be delivered to the customer along with the credit card welcome kit.
- Eligible list of lounges can be found at <https://www.prioritypass.com/en/airport-lounges>
- Any visit, over and above the complimentary visits, will be billed to the cardholder and will reflect on his/her credit card statement.
- Priority Pass lounge usage charges of \$27+ taxes will be applicable for both domestic and international airport terminal visits in India. For international lounge visits, Priority Pass usage Charge of \$27+ taxes will be applicable after exceeding the complimentary visits, as may be applicable for a given card variant.
- Priority Pass usage charges will be billed to cardholder's statement within 15 days from the end of calendar quarter.
- The dollar conversion rate will be applicable as per the prevailing rate on billing date.
- To use the eligible Airport Lounge, customer's card must be validated at the point of entry by swiping Priority Pass Card.
- In the event of cardholder cancelling or not renewing his/her AU Small Finance Bank Credit Card, the Priority Pass Membership ceases to exist for the cardholder.
- Lounge visits are subject to a per-person-per-visit charge. All such visits, including those by accompanying guests, shall be debited to the cardholder's Credit Card by AU Small Finance Bank as per the rates and terms notified above.
- All participating lounges are owned and operated by third party organizations. The cardholder and accompanying guests must abide by the rules and policies of each participating lounge/club. Access may be restricted due to space constraint, but this will be wholly at the discretion of each individual lounge operator. AU Small Finance Bank has no control over the facilities offered, the opening/closing times or the personnel employed by the lounges. All accompanying children (where permitted) will be subject to the full guest fee unless otherwise stated in the lounge listing.
- In case of a visit dispute, customer is required to bring it to the notice of AU Small Finance Bank within 30 days of the fee levy date.

- AU Small Finance Bank reserves the right at any time, without notice, to add/alter/change/ or vary any or all of these terms and conditions or to replace, entire or in part, this offers by another offer, whether similar to this offer or not, or to withdraw it altogether.
- AU Small Finance Bank also reserve the right to discontinue the offer without assigning any reason or without any prior intimation, whatsoever.
- AU Small Finance Bank reserves the right to disqualify any cardholder from the benefits of the offer if any fraudulent activity is identified as being carried out for availing the benefits under the offer or otherwise by use of the card.