



Privacy Policy

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POLICY 21: Privacy Policy

Policy Objective

To ensure all identified data are protected in all phases of its life cycle including collection, processing, transmission, storage, exchange and retirement. Privacy of Personally Identifiable Information (PII) and sensitive private data or information (SPDI) are ensured by Bank.

Policy Scope

This policy applies to all AU Small Finance Bank's locations, employees, contractors and third parties using bank's information and information processing systems.

Policy Sections

Policy section 21.1 Privacy Policy

POLICY SECTION 21.1: PRIVACY POLICY

Statements

- AU Small Finance Bank will ensure data protection and privacy as required in relevant legislation, regulations, and, if applicable, contractual clauses for each outsourced activity.
- AU Small Finance Bank will ensure that data identified under following labels are protected based on the policy:
 - Personally Identified Information (PII); and
 - Sensitive private data or information (SPDI)
- AU Small Finance Bank will ensure that PII/SPDI of an individual are collected only where there is relevant business / regulatory requirement and not shared with a third party without consent from information owner.
- AU Small Finance Bank will ensure that PII/SPDI collected are classified as confidential and protected in all form as per Bank's IS policy.
- AU Small Finance Bank will ensure that access to data identified as per this policy are monitored and reviewed.
- AU Small Finance Bank will provide appropriate trainings to its employees / suppliers to ensure proper handling of bank's data.
- AU Small Finance Bank will ensure that incidents which involve compromise of personal and sensitive information are considered as privacy incidents and are managed as per Bank's Information Security Incident process.