

Group Head Liabilities:

Mr. Rishi Dhariwal

E-mail address: [chief.branchbanking@aubank.in](mailto:chief.branchbanking@aubank.in)

(You will receive a response within 3 business days from receiving your email)

Chief of Wheels (Vehicle Loan):

Mr. Bhaskar Karkera

E-mail address: [chief.wheels@aubank.in](mailto:chief.wheels@aubank.in)

(You will receive a response within 3 business days from receiving your email)

Head of SBL (Secured Business Loan):

Mr. Amar Bahl

E-mail address: [chief.SBL@aubank.in](mailto:chief.SBL@aubank.in)

(You will receive a response within 3 business days from receiving your email)

Head of Commercial Banking (Business Banking, REG & NBFC Funding)

Mr. Vivek Tripathi

E-mail address: [chief.smallmidcorporates@aubank.in](mailto:chief.smallmidcorporates@aubank.in)

(You will receive a response within 3 business days from receiving your email)

Head of Credit Card Business

Mr. Mayank Markanday

E-mail address: [head.creditcard@aubank.in](mailto:head.creditcard@aubank.in)

(You will receive a response within 3 business days from receiving your email)

National Business Manager Home Loan

Mr. Ashish Gorecha

E-mail address: [head.homeloan@aubank.in](mailto:head.homeloan@aubank.in)

(You will receive a response within 3 business days from receiving your email)

Business Head- Merchant Solution Group

Mr. Manoj Tibrewal

E-mail address: [headmerchantsolution@aubank.in](mailto:headmerchantsolution@aubank.in)

(You will receive a response within 3 business days from receiving your email)

You may write to Business Heads at:

AU Small Finance Bank Limited

Customer Care Centre

5th Floor, E Wing,

Sunny Trade Centre, New Aatish Market,

Jaipur 302020.

(We will send the response within 3 business days from receiving your correspondence)

The contact details of our Managing Director & CEO are as follows:

Mr. Sanjay Agarwal

Managing Director and CEO

E-mail address: [md@aubank.in](mailto:md@aubank.in)

(You will receive a response within 3 business days from receiving your e-mail)

Address:

AU Small Finance Bank Limited

MD Office-Complaint Section  
4th Floor, Bank House, Mile 0,  
Ajmer Road, Jaipur Rajasthan - 302001

(We will send the response within 3 business days from receiving your correspondence)